

From: Peter Oakford, Cabinet Member for Specialist Children's Services
Andrew Ireland, Corporate Director for Social Care, Health & Wellbeing

To: Children's Social Care and Health Cabinet Committee - 22 July 2015

Subject: **Specialist Children's Services Performance Dashboard**

Classification: Unrestricted

Summary: The Specialist Children's Service performance dashboards provide members with progress against targets set for key performance and activity indicators.

Recommendation: Members are asked to review the Specialist Children's Service performance dashboard.

Introduction

1. Appendix 2 Part 4 of the Kent County Council Constitution states that:

"Cabinet Committees shall review the performance of the functions of the Council that fall within the remit of the Cabinet Committee in relation to its policy objectives, performance targets and the customer experience."
2. To this end, each Cabinet Committee receives performance dashboards.

Children's Social Care Performance Report

3. The dashboard for Specialist Children's Services (SCS) is attached as **Appendix A**.
4. The SCS performance dashboard includes latest available results which are for May 2015.
5. The indicators included are based on key priorities for Specialist Children's Services as outlined in the Strategic Priority Statement, and also includes operational data that is regularly used within the Directorate. Cabinet Committees have a role to review the selection of indicators included in dashboards, improving the focus on strategic issues and qualitative outcomes.
6. The results in the dashboard are shown as snapshot figures (taken on the last working day of the reporting period), year-to-date (April-March) or a rolling 12 months.
7. Members are asked to note that the SCS dashboard is used within the Social Care, Health & Wellbeing Directorate to support the Transformation programme.

8. A subset of these indicators is used within the KCC Quarterly Performance Report which is submitted to Cabinet.
9. As an outcome of this report, members may make reports and recommendations to the Leader, Cabinet Members, the Cabinet or officers.
10. Performance results are assigned an alert on the following basis:

Green: Current target achieved or exceeded

Red: Performance is below a pre-defined minimum standard

Amber: Performance is below current target but above minimum standard.

Summary of Performance

11. There are 43 measures within the SCS Performance Scorecard. The RAG (Red/Amber/Green) applied as at the 31st May 2015 was as follows: 20 indicators rated as Green, 20 indicators rated as Amber and 3 indicators rated as Red. Additional information has been provided within the report for those 3 indicators with a Red RAG rating.

Recommendations

12. Members are asked to review the Specialist Children's Service performance dashboard.

Contact Information

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Background Documents: Appendix A – SCS Monthly Performance Report –May 2015